Example Undergraduate Advising Survey

How often do you have contact with your advisor?

⃝ Never

⃝ Only for registration / Once per semester

⃝ 2-3 times per semester

⃝ 4+ times per semester

How quickly does your advisor typically respond to emails / phone calls?

⃝ Within 24 hours

⃝ Within 2-3 days

⃝ Within a week

⃝ Over a week

⃝ Never

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly disagree | Disagree | Slightly disagree | Slightly agree | Agree | Strongly agree |
| My advisor provides accurate assistance in selecting appropriate courses. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor is prepared for my advising appointments. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor is knowledgeable about academic and graduation requirements. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor offers helpful suggestions when I have scheduling issues / problems. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor is knowledgeable about careers that apply to my major. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor answers my questions. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor encourages me to contact them for help. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly disagree | Disagree | Slightly disagree | Slightly agree | Agree | Strongly agree |
| I am given the time I need during my academic advising appointments and do not feel rushed. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor helps me understand why required courses are important for my professional development and future plans. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor considers my personal abilities, talents, and interests when advising me about courses or programs of study. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor takes a personal interest in me. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor listens and respects me as an individual. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| I would feel comfortable talking with my advisor about personal issues / concerns that may or may not pertain to academics. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor offers advice on things other than my course schedule, such as study abroad or internships. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| My advisor helps me to connect with campus resources (e.g., tutoring, counseling services). | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| If my advisor does not know the answer to one of my questions, (s)he makes the effort to connect me to someone who does. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |
| I would recommend my advisor to other students. | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ | ⃝ |